Terms & Conditions

Terms & Conditions Agreement

Introduction

The **OneWins** website welcomes you and would like to inform you that the following terms and conditions govern your use of this website and all legal consequences arising therefrom, whether the Website is accessed via the Internet or through mobile applications (collectively referred to as the “Website”).

By accessing or using the Website, any person expressly acknowledges and agrees to all the provisions and terms of this Agreement, confirming their full legal capacity and binding commitment to comply with all its stipulations.

This Agreement applies to all forms of interaction and dealings between the user and the Website and becomes effective and legally binding immediately upon the user’s acceptance and commencement of registration or use of the Website.

Your access to and use of the Website constitutes your full and unconditional acceptance of the Terms and Conditions set forth herein, whether or not you are a registered user. Such acceptance shall be effective from the date of your first use of the Website.

The Website reserves the right to amend these Terms and Conditions at any time. Any amendment shall become effective immediately upon its publication on the Website unless otherwise stated. Your continued use of the Website after such amendment shall constitute your full and final acceptance of the revised terms.

This Agreement also includes the **Privacy Policy** and the **Intellectual Property Rights Policy** of the Website, both of which form an integral and inseparable part of this Agreement.

How to Use (How You Can Win)

You can earn rewards and generate income through **OneWins** in two primary ways:

First: Sharing and Inviting Friends

You may share your unique referral link to invite friends or acquaintances to register on the Website.
You will receive **one (1) point** for every person who registers through your referral link.
You may later **redeem your accumulated points for cash** by submitting a request through the Website to transfer the amount to your bank account or via any other payment method made available by the Website.
A minimum of **200 points** is required to submit a withdrawal or redemption request.

Second: Participating in Competitions

You can participate in the competitions available on the Website for **one U.S. dollar (USD 1)** per entry, giving you the opportunity to win **cash or in-kind prizes**, which may sometimes reach

a value of **up to one million U.S. dollars (USD 1,000,000)**.

- A user may enter the same competition **up to 100 times maximum** to increase their chances of winning.
- Your name will be entered into the draw as many times as you have participated, and you will receive **one electronic ticket** for every dollar spent.
- The draw will be conducted **automatically and electronically** by the Website once the countdown for the competition ends, with **no human intervention** in the selection process.
- Winners are chosen **randomly by the Website's system**, and they will be notified in accordance with the procedures set out in the competition's terms and conditions.

How Prizes Are Calculated:

Prizes are calculated as a percentage of the total amounts paid by participants to enter the prize draws, as follows:

- **First Prize:** 50% of the total amount paid by participants and allocated for prize distribution.
- **Second Prize:** 25% of the total amount paid by participants and allocated for prize distribution.
- **Third Prize:** 15% of the total amount paid by participants and allocated for prize distribution.
- **Fourth Prize:** 10% of the total amount paid by participants and allocated for prize distribution.

Restrictions on Use

By using the **OneWins** Website, you acknowledge and agree to refrain from engaging in any of the following actions:

1. **Providing or uploading** any files that contain software, materials, data, or information that you do not own or do not have the legal authorization to use.
2. **Using the Website** in any manner to send commercial or unsolicited emails (spam) or to engage in any similar form of misuse of the Website.
3. **Uploading or providing** any files that contain viruses, corrupted data, or any malicious code that may harm the Website or other users' systems.
4. **Publishing, distributing, or disseminating** any materials or information that defame others, violate applicable laws, contain pornography or obscenity, promote racism or discrimination, contravene public morals or order, or are otherwise illegal in nature through the Website.
5. **Participating in or contributing to** any unlawful or illegal activities through the Website.
6. **Advertising or promoting** any product or service on the Website that may result in a violation of any law or regulation applicable in any jurisdiction.
7. **Using any device, software, or procedure** to interfere with or attempt to interfere with the proper functioning of the Website.
8. **Taking any action** that imposes an unreasonable or disproportionately large load on the Website's infrastructure.

9. **Selling, copying, renting, transferring, or assigning** any data or information obtained through the Website.
10. **Using the Website** for any unlawful or prohibited purpose.
11. **Accessing or attempting to access** Website data or user information without prior authorization.
12. **Altering, modifying, or infringing upon** the intellectual property rights of the Website or its content in any way.
13. **Violating the legal rights** of the Website or any third party.
14. **Breaching or disregarding** the Website's Privacy Policy.

Article (1) – Introduction and Definitions

The preamble above shall constitute an integral part of this Agreement. The following terms and expressions shall have the meanings assigned to them unless the context requires otherwise:

1. **The Website:** Refers to **OneWins**, including all its forms and platforms, whether as a website, a mobile application, or any subdomains or related online services, including any digital application, online store, or web-based platform associated with it.
2. **The User:** Refers to any individual who registers on or uses the Website and its services in any manner.
3. **The Agreement:** Refers to the **Terms and Conditions of Use** set forth herein, which govern and regulate the legal relationship between the parties to this Agreement.

Article (2) – User's Legal Capacity

1. The User acknowledges that they possess full legal and regulatory capacity to interact with the Website, and that their age is not less than **eighteen (18)** years.
2. In the event of a breach of this Article, the User shall bear full legal and statutory responsibility for any consequences or damages arising from such violation, whether towards the Website or any third party.

Article (3) – Nature of OneWins' Commitment

1. The obligation of **OneWins** towards Users and Consumers is limited to **providing an electronic platform or mobile application** that enables users to participate in competitions and win cash or in-kind prizes in accordance with the applicable terms.
2. The Website may also offer additional services—such as **after-sales support** or other related services—depending on the nature and type of the service or product provided.

Article (4) – Rules for Using OneWins

The User undertakes to use the Website or electronic platform solely for its designated purposes and in accordance with applicable laws and regulations, and to refrain from any misuse or activity that violates the provisions of this Agreement.

- The Website reserves the right to modify, cancel, or postpone any competition or prize in cases of force majeure, technical failures, or any circumstances beyond the Website's

control, with notification to the affected Users whenever possible.

- The timing of prize payments or transfers shall be approximate, and the Website shall not be responsible for delays resulting from User errors or local banking and financial regulations.

- Users must ensure the accuracy of their banking details before requesting withdrawals, and they shall be solely responsible for any errors in the transfer process.

Article (5) – Accounts and Registration Obligations

Upon applying for membership on the Website, you are required to provide accurate information and select a username and a confidential password to access the Website services. Accordingly, you agree to the following:

1. You are responsible for **maintaining the confidentiality of your account information and password**, and you agree to immediately notify the Website of any unauthorized use of your account or any breach of your confidential information.
2. The Website shall not be held liable for any direct or indirect, material or immaterial loss resulting from the disclosure of your username, password, or banking information.
3. You agree to use your account personally and assume full responsibility for it; any use by a third party shall be considered as authorized by you.
4. You undertake to use the Website with **full diligence and integrity**.
5. You agree to provide **true, accurate, up-to-date, complete, and lawful information** during registration and to update your information as necessary.
6. The Website undertakes to treat your personal information and contact details with **strict confidentiality**.
7. If the Website determines that false, inaccurate, outdated, incomplete, or unlawful information has been provided, it reserves the right to **suspend, freeze, or terminate your account or membership**, without prejudice to other legal rights and remedies to protect the Website and other users.
8. Failure to comply with any of the above provisions gives the Website the right to **suspend, terminate, or block your account or membership** from accessing the Website services.

Article (6) – Electronic Communications and Official Contact Methods

1. The parties agree that all communications shall be conducted via the **registered mobile phone number or email address**, whether by call, message, or associated social media channels.
2. The User agrees that all agreements, notices, data, and communications provided electronically **shall be deemed equivalent to their written counterparts** and constitute sufficient legal proof.
3. The User agrees that they may be contacted and informed of any provisions relating to this Agreement or their dealings with the Website through the dissemination of **general messages to all users or targeted messages to specific users**.

Article (7) – Amendments to the Terms of Use and Fees

1. The Website has the right to notify you of any amendments to this Agreement through the official communication channels specified, and such amendments shall modify your rights and obligations in accordance with any changes made to the Agreement.

2. If you object to any amendment, you are advised to cease using the Website services, as accessing your account or using the Website after the amendment constitutes your full and explicit acceptance of the changes, while any suggestions regarding these provisions may be discussed with the Website management.

3. All fees are calculated in U.S. dollars, and the User is obliged to pay all applicable fees plus any additional expenses determined by the Website, using the payment methods approved and available on the Website.

4. The Website may impose fees on certain Users depending on the offers, products, or services they request, or in accordance with any taxes or charges imposed by law on the nature of the product or service.

5. The Website reserves the right to add, increase, reduce, or waive any fees, expenses, or prizes, whether in value or quantity, in accordance with the terms and conditions of this Agreement, for all Users regardless of the reason for their registration.

6. Users shall be notified of any material amendments to the Agreement via the registered email address or an in-app notification prior to their implementation.

7. Continued use of the Website by the User after the notification period shall constitute explicit acceptance of the amendments.

Article (8) – Payment and Settlement Services on the Website

1. The Website, through its partners, provides a **payment and settlement system** that can be used entirely online via the payment options available on the Website, or through any other payment methods made available by the Website from time to time.
2. The Website shall determine the **price of any service, product, or subscription** in accordance with the prevailing market value.
3. The Website shall provide **electronic invoices, receipts, and payment vouchers** through the User's wallet on the Website for all amounts and profits arising from or received through the use of the Website.
4. The User shall have no right to request a refund of any payments or fees made through the Website.

Article (9) – Your Personal Information and Transaction Details

1. The User acknowledges and grants the Website an unlimited, worldwide, perpetual, irrevocable, and royalty-free right to use any personal information, materials, or other content provided or disclosed on the Platform, whether through registration and communication forms, electronic messages, or any available communication channels on the Platform, for the purposes of advancing the interests of the Website and the Platform

at its discretion.

2. User information and consumer data are subject to the provisions of the Website's Privacy Policy and Confidentiality Policy, as well as the confidentiality provisions contained in this Agreement.

3. The Website has the right to use the names, photographs, videos, or audio recordings of prize winners for promotional and marketing purposes across all media, including electronic messages or paid and unpaid advertisements on social media platforms, and the User has no right to prevent such use or to claim any fees for the use of their data for marketing purposes.

4. The User has the right to request access to their personal data and to modify or delete it in accordance with applicable policies.

5. Personal data shall be retained only for the period necessary to provide the services or comply with legal obligations.

6. Personal data shall not be shared with any third party except for operational purposes, legal compliance, or marketing purposes with the User's consent, and the User must be informed accordingly.

7. The User has the right to object to the use of their data for marketing purposes at any time via the channels available on the Website.

8. The Website may use the names, photographs, videos, and audio recordings of winners for marketing and promotional purposes for a limited period not exceeding two (2) years from the date of winning, unless otherwise agreed.

9. The User shall have no right to claim any fees or compensation for the use of such materials for the specified marketing purposes.

Article (10) – Intellectual Property

1. All **intellectual property rights** associated with the Website are owned by **OneWins** or any subdomains under its control, including mobile applications, whether owned by the Website before or after the establishment of the Platform.
2. The User or consumer agrees to **respect the Website's intellectual property rights**, including the Website itself, words, logos, symbols, and other proprietary ideas displayed on the Website. All rights related to the Website constitute **full and exclusive intellectual property of the Website**.

Article (11) – Website Liability

1. The Website undertakes to conduct its business through this platform in a lawful manner and in compliance with international laws, regulations, and the provisions of this Agreement.
2. The Website shall not be liable for any claims arising from errors, negligence, whether direct, indirect, incidental, or resulting from the actions of the User or any third party.

3. The Website, its employees, owners, and representatives commit to transferring any amounts earned through the Website, whether through participation in draws or winning prizes, in **U.S. dollars or the currency of the recipient's country**, following a transfer request by the User with all banking details provided **accurately and completely**. The Website is not responsible for delays or failure in transferring funds due to incomplete or incorrect information or due to local financial regulations and banking laws. The User is solely responsible for finding a lawful, safe, and suitable method to receive their funds or balances from the Website.

Article (12) – Confidentiality of Information

1. The Website implements **technical, organizational, and procedural measures** to protect Users and prevent unauthorized access to personal information.
2. The User acknowledges that the Internet is not completely secure, and absolute confidentiality of personal information cannot be guaranteed.
3. The Website has no control over the actions of third parties, including other websites linked to the Platform, or parties claiming ownership or representation of others.
4. The User acknowledges and agrees that the Website may use the information provided to deliver services, send marketing communications, and that all collection, processing, usage, and transfer of personal data are governed by the Website's **Privacy and Confidentiality Policy**.

Article (13) – Restriction of Access or Membership

The Website reserves the right to **suspend, terminate, or freeze the User's membership** or **restrict access to the Platform or Website services** at any time, without prior notice, for any reason, without the need for justification.

Article (14) – Refund Policy

Without prejudice to the provisions of this Agreement, the User has the right to terminate the contract or cancel their membership at any time by deleting or canceling their account, without harming the interests of the Website or other Users.

The User shall have no right to request a refund of any payments made or claim compensation, except in cases where the User has funded their wallet on the Platform but did not use it to participate in competitions. In such cases, the User may request a refund, bearing any associated costs or fees, such as administrative expenses, taxes, or charges.

- The User undertakes not to use the Website, reward points, or their account in any fraudulent manner or to exploit the system unlawfully.
- The Website has the right to cancel any points or rewards obtained through unlawful or fraudulent means without prior notice to the User.

Article (15) – Governing Law

This Agreement shall be governed by and construed in accordance with international laws and regulations. In the event of any dispute between the Website and the User, the laws and courts of the Hashemite Kingdom of Jordan shall be the exclusive legal reference for the Website, and recourse to such courts shall be permitted only.

- In the event of a dispute between the Website and the User, an attempt must first be made to resolve it amicably by contacting the Website management through the official communication channels.
- If the amicable resolution fails, recourse to arbitration or mediation may be pursued before resorting to the Jordanian courts.

Article (16) – General Provisions

1. If any provision or clause of this Agreement is found to be invalid or unenforceable, this shall not affect the validity of the remaining provisions, which shall continue to be fully effective unless otherwise notified by the Website management.
2. This Agreement constitutes the full and complete understanding regarding the use of the Website, and any amendments published by the Website shall be incorporated herein.

Article (17) – Service Interruption

The User shall have no right to object or claim compensation for **scheduled maintenance shutdowns** or any emergency issues affecting the Website beyond its control.

Article (18) – Complaints and Communication with the Website

In the event of any problem, inquiry, or observation, the User shall submit a complaint or communicate with the Website **through the available channels** provided on the Website.

Article (19) – Additional Terms

This Agreement, which may be amended from time to time, constitutes the **legal and operational framework** governing the relationship between the Website and the User. The parties agree to the following:

1. **English language** shall be the controlling language for interpretation of this Agreement or any translations thereof.
2. All prices displayed for the Website’s products or services are subject to change from time to time.
3. Any **promotional or marketing offers** announced by the Website are temporary, and the Website reserves the right to modify or discontinue such offers at any time.
4. The parties undertake to conduct themselves in accordance with **applicable laws, regulations, and rules** relevant to the nature of the relationship between the Website and the User.
5. This Agreement may only be terminated or revoked by a **formal decision issued by the Website management**.